

CHRISTMAS AND NEW YEAR HOLIDAY ARRANGEMENTS FOR THE DOWN AND CONNOR SAFEGUARDING & VETTING OFFICE 2023, INCLUDING EMERGENCY CONTACT INFORMATION

**The Safeguarding and Northern Diocese Vetting Offices
will close on Friday 22nd December 2023.**

Both offices will reopen on Tuesday 2nd January 2024.

If you are concerned about the welfare of a child/young person or adult within the Diocese of Down and Connor, please contact the following:

Police Service (IN an Emergency)	999
Police Service (NOT an emergency) Monday to Friday 8.00am – 5.00pm Saturday and Sunday 9.00am – 5.00pm	101

LOCAL SOCIAL SERVICES GATEWAY TEAMS CONTACT NUMBERS

To contact your local social services office about concerns in relation to children and young people, please contact your local Children's Social Services Gateway Team. Details are as follows:

CONCERN ABOUT A CHILD OR YOUNG PERSON During normal working hours (Mon-Fri 9am to 5pm)	
Local Social Services offices	
Belfast HSC Trust	Tel: 028 9050 7000
Southeastern HSC Trust	Tel: 0300 1000 300
Northern HSC Trust	Tel: 0300 1234 333
Southern HSC Trust	0800 7837 745(Freephone) Tel: 028 3756 7100

CONCERN ABOUT A CHILD OR YOUNG PERSON Outside normal working hours, including Bank holidays	
Regional Emergency Social Work Service	Tel: 0800 1979 995 Email: resws1@belfasttrust.hscni.net

If you are concerned about the welfare of an Adult within the Diocese of Down and Connor, please contact your local Adult Safeguarding Social Services Gateway Team:

CONCERN ABOUT AN ADULT During normal working hours	
Local Social Services offices (Mon-Fri: 9.00am-5.00pm)	
Belfast HSC Trust	Tel: 028 9504 1744
Southeastern HSC Trust	Tel: 028 9250 1227
Northern HSC Trust	Tel: 028 9441 3659
Southern HSC Trust	Tel: 028 37564423.

CONCERN ABOUT AN ADULT outside normal working hours, including Bank holidays (Friday 5.00pm – Monday 9.00am)	
Regional Emergency Social Work Service	Tel: 0800 1979 995 Email: resws1@belfasttrust.hscni.net

OTHER KEY CONTACTS AND SERVICES OF SUPPORT

TOWARDS HEALING

If you have experienced Institutional/Clerical/Religious abuse and need Counselling/Support, please contact Towards Healing. Towards Healing is a free, confidential helpline and counselling referral service, which is a Catholic Church response to abuse by clergy and religious.

Towards Healing Office Hours Tues – Fri: 9am – 5pm	
Freephone: Northern Ireland & Britain	0800 096 3315
Freephone: Republic of Ireland	1800 303416
Email	info@towardshealing.ie
Website	https://towardshealing.ie/

TOWARDS PEACE

If you have experienced abuse by Catholic Church personnel in Ireland and need Counselling/Support, please contact Towards Peace. Towards Peace offers Spiritual support for survivors of abuse by Catholic Church personnel in Ireland.

Towards Peace Office Hours Mon & Tues: 9am to 4pm Wed: 9am to 12 noon	
Telephone	+353 (0) 1 505 3028
Mobile	+353 (0) 86 7710 533
Email	towardspeace@iecon.ie
Website	www.towardspeace.ie
Director	Mrs Una Allen
Administration & Development Co-Ordinator	Mrs Colleen Brown