

If you have an urgent safeguarding matter and wish to speak to someone you **should always** in the first instance, contact the police service.

### POLICE SERVICE OF NORTHERN IRELAND (PSNI)

<b>Police Service (IN an Emergency)</b>	<b>999</b>
Police Service ( <b>NOT</b> an emergency) Monday to Friday 8.00am – 5.00pm Saturday and Sunday 9.00am – 5.00pm	101

### DIOCESE OF DOWN AND CONNOR SAFEGUARDING OFFICE

If you need to speak to someone from the Safeguarding Office, about the welfare of a Child/Young Person or Adult within the Diocese of Down and Connor during office hours only.

Down & Connor Safeguarding Office during normal working hours Mon to Friday 9am to 5pm	
Designated Liaison Person (DLP)	Tel: 075 3499 2124
Office Telephone	Tel: 028 9049 2798
Email	office@soddc.org

If you are concerned about the welfare of a child or young person within the Diocese of Down and Connor, you can also contact the statutory authorities.

### LOCAL SOCIAL SERVICES GATEWAY TEAMS CONTACT NUMBERS

CONCERN ABOUT A CHILD OR YOUNG PERSON <b>During</b> normal working hours (Mon-Fri 9am to 5pm)	
Local Social Services offices	
Belfast HSC Trust	Tel: 028 9050 7000
Southeastern HSC Trust	Tel: 0300 1000 300
Northern HSC Trust	Tel: 0300 1234 333
Southern HSC Trust	Freephone:0800 7837 745 Tel: 028 3741 5285

CONCERN ABOUT A CHILD OR YOUNG PERSON <b>Outside</b> normal working hours, including Bank holidays	
Regional Emergency Social Work Service	Tel: 028 9504 9999 Email: <a href="mailto:resws1@belfasttrust.hscni.net">resws1@belfasttrust.hscni.net</a>

**If you are concerned about the welfare of an Adult within the Diocese of Down and Connor, please contact your local Adult Safeguarding Social Services Gateway Team.**

CONCERN ABOUT AN ADULT During normal working hours	
Local Social Services offices (Mon-Fri: 9.00am-5.00pm)	
Belfast HSC Trust	Tel: 028 9504 1744
Southeastern HSC Trust	Tel: 028 9250 1227
Northern HSC Trust	Tel: 028 9441 3659
Southern HSC Trust	Tel: 028 3756 4423

CONCERN ABOUT AN ADULT outside normal working hours, including Bank holidays (Friday 5.00pm – Monday 9.00am)	
Regional Emergency Social Work Service	Tel: 028 9504 9999  Email: <a href="mailto:resws1@belfasttrust.hscni.net">resws1@belfasttrust.hscni.net</a>

## OTHER KEY CONTACTS AND SERVICES OF SUPPORT

### TOWARDS HEALING

If you have experienced Institutional/Clerical/Religious abuse and need Counselling/Support, please contact Towards Healing. Towards Healing is a free, confidential helpline and counselling referral service, which is a Catholic Church response to abuse by clergy and religious.

Towards Healing Office Hours Tues – Fri: 9am – 5pm	
Freephone: Northern Ireland & Britain	0800 096 3315
Freephone: Republic of Ireland	1800 303416
Website	<a href="#">Towards-Healing-Information-Leaflet</a>

## TOWARDS PEACE

If you have experienced abuse by Catholic Church personnel in Ireland and need Counselling/Support, please contact Towards Peace. Towards Peace offers Spiritual support for survivors of abuse by Catholic Church personnel in Ireland.

Towards Peace Office Hours Mon & Tues 9am to 4pm Wed 9am to 12 noon	
Telephone	+353 (0) 1 505 3028
Mobile	+353 (0) 86 7710 533
Email	<a href="mailto:towardspeace@iecon.ie">towardspeace@iecon.ie</a>
Website	<a href="http://www.towardspeace.ie">www.towardspeace.ie</a>
Coordinator	Mrs Una Allen